
WARRANTY

We provide a 12 month guarantee for this product, commencing from the date of sale, for faults which are attributable to production or material faults.

Your legal guarantee entitlements in accordance with § 439 ff. BGB-E remain unaffected by this. The guarantee does not include damages, which were incurred as a result of improper handling or use, as well as malfunctions which only have a minor effect on the function or the value of the device. Consumables, transit damages, inasmuch as we are not responsible for these, as well as damages, which were incurred as a result of any repairs that were not performed by us, are also excluded from the guarantee entitlements.

This device is designed for use in domestic situations and has the appropriate performance levels. Any use in commercial situations is only covered under the guarantee to the extent that it would be comparable with the stresses of being used in a domestic situation. It is not intended for any additional, commercial use.

In the event of justified complaints, we will repair the faulty device at our discretion or replace it with a comparable trouble-free device.

Any pending faults must be reported within 14 days of delivery.

All further claims are excluded.

To enforce a guarantee claim, please contact us prior to returning the device (always provide us with proof of purchase) and after this contact, ship the unit back to Caso USA for repair or replacement at our option.

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